



# New INDUCTA Engineering Software Product Line and End of Life of Existing Software Packages

FAQ Document

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## Latest Updates

**Amendment No. 1 - 13/01/2016: No USB Padlock Dongles will be needed to run the New Software.**

**The following sections have been edited.**

- 1.3 Cloud License System
- 1.4 USB Padlock Dongle
- 1.7 Old USB Dongle
- 2.4 What happens if I continue using the End of Life Software after 1 August 2016?
- 2.7 How can I transition onto the New Software and Cloud License System?
- 2.8 How long will it take to convert from the End of Life Software to the New Software?
- 2.9 Will my data files from the End of Life Software work with the New Software?
- 2.11 I currently use the Cloud License System on the End of Life Software. What will happen to me on 1 August 2016?
- 2.13 I currently have the End of Life Software running on the Cloud License System (the USB Padlock Dongles & Software License Codes) but I am paying under the Old Pricing Structure.
- 2.15 Can I keep the End of Life Software and use the new Cloud License?

## 1. Overview

### 1.1 New Software

The New Software being released on **1 August 2016** will replace the End of Life Software. The New Software will perform the same core functions as the End of Life Software but with major improvements in the graphical interface, speed of analysis, input and transfer of information between INDUCTA Engineering's and third parties' software. The New Software is:

- INDUCTA SLB
- INDUCTA RCB
- INDUCTA PTD
- INDUCTA RCC
- INDUCTA FTN

### 1.2 End of Life Software

The software that INDUCTA Engineering will discontinue distribution, development, maintenance, support and upgrades for on **1 August 2016**. This includes the following software, (including all previous versions of the following software):

- INDUCTA SLABS v4.2
- INDUCTA R/C Building v2.2
- INDUCTA PT3D v2.1
- INDUCTA R/C Column v4.2
- INDUCTA Footing v4.0

The New Software will run exclusively on the Cloud License System with licenses available via License Subscription Fee.

### 1.3 Cloud License System

The license system that will be used to validate the license of the New Software. The license comes in the form of a Software License Code that will be periodically validated over the internet, meaning that a constant internet connection is required. The software can be installed on multiple computers but can only run simultaneously on as many computers as there are available licenses. The software will cease to function if the license expires.

An administrator tool is also provided that allows the system administrator to view which licenses are in use by whom and to release them if necessary.

Other licensing options are available that only require an internet connection once a month. Please contact INDUCTA Engineering for more information about these licensing options.

### 1.4 USB Padlock Dongle

An added security feature needed to run the Old Software that was made available to some users from January 2015 on the Cloud License System. A USB Padlock Dongle is shown in Figure 1. USB padlock dongles will not be used for the New Software.

### 1.5 Software License Code

An encrypted code that stores the license information of the New Software for a particular company.

### 1.6 License Subscription Fee

Monthly, quarterly or yearly license fee that gives the user access to the New Software under the Cloud License System.

### 1.7 Old USB Dongle

The license validation device of the End of Life Software. The Old USB Dongle could be configured for individual use or for use across a network. The license was written into the dongle and had a set expiry. If the license was not renewed as per the Old Pricing Structure the license would expire. The software would continue to function but the user could not download the most current version of the software. It is shown in Figure 1 and is to be replaced with the Cloud License System on **1 August 2016**. After this time no replacement Old USB Dongles will be issued.



Figure 1: USB Dongles

## 1.8 Old Pricing Structure

Pricing for a license of the End of Life Software on an Old Dongle that involved a lump sum, initial purchase fee and smaller yearly ongoing license, support and upgrades payments that were a fraction of the initial purchase fee.

## 2. Questions

### 2.1 Why is INDUCTA Engineering releasing a new version of the Software?

INDUCTA Engineering has provided support, maintenance and upgrades for its structural analysis and design software packages for the past 20 years. Over this time there has been tremendous advancement in computer technology as well as ever increasing demands from the end user. The End of Life Software which can no longer efficiently meet these demands must be replaced with new and improved products to meet the requirements of today. INDUCTA Engineering will therefore be discontinuing distribution, development, maintenance, support and upgrades of the End of Life Software.

### 2.2 Why is INDUCTA Engineering moving to the Cloud License System?

Based on the preferences of our users INDUCTA has shifted our licensing to a pay as you go subscription fee. The lower upfront cost gives the user access to a broader range of technology that was previously inaccessible and the pay as you go option allows for greater flexibility and more value for money from the user's software investment. This means more control for the end user as the user only pays for the software as needed. It is also more stable than the current Old USB Dongle network setup.

### 2.3 What are the major new features in the New Software

The New Software will introduce innovative new features that will significantly improve and streamline the entire modelling, analysis and design process, whilst performing the same core functions as the End of Life Software. Some highlights of the new features are:

- New user interface
- Multi-core processing for faster modelling, analysis and design
- New graphical editing features
- Full compatibility of inputs and seamless transfer of data between all New Software
- Improved column / wall design and column / wall scheduling
- Master / slave levels
- Many more smaller improvements

While some of the above features may not be ready at the time of release, they will be supplied at no additional charge as soon as they are available. Demonstration videos of the New Software are coming soon.

## 2.4 What happens if I continue using the End of Life Software after 1 August 2016?

The End of Life Software will continue to function after 1 August 2016 if the license is on an Old USB Dongle. In accordance with the INDUCTA Engineering Software License and Support Agreement (Version 2 - 08/07/13) the license will have expired and INDUCTA Engineering will provide no support and no upgrades. Considering that new design codes and amendments will be released, the End of Life Software will eventually become obsolete, therefore the design produced will not be in accordance with the current design codes.

After 1 August 2016 the end of life software may also become unstable and may not function, as it will no longer be optimised to run on the most current version of Microsoft Operating Systems.

## 2.5 What happens with my current Software Support and Upgrades for my End of Life Software?

If your End of Life Software licenses have support and upgrades until the 30/06/2016 this will be extended at no additional cost to 31/07/2016.

If your support and upgrades expire on 31/12/2015 you will be charged 6 months support and upgrades in November which will cover the period 01/01/2016 to 31/07/2016.

## 2.6 What is happening to other INDUCTA Software?

The following programs will continue to function on the Old USB Dongle but they will no longer be sold or supported. If the user converts to the Cloud License System these programs will function as long as there is a copy of the New Software installed. In this case the Old Dongle will no longer be needed.

- R-Wall
- Stress 2D
- R/C Beam
- Frame 3D

The following programs will continue to function on the Old USB Dongle. If you convert to the New Software on the Cloud License System then these licenses must also be converted to the Cloud License System.

- PanelsPlus
- Spiral Stairs

If the only INDUCTA Engineering software you hold licenses to is one or more of the above then there is no need to convert to the Cloud License System and you can continue using the Old USB Dongles.

## 2.7 How can I transition onto the New Software and Cloud License System?

From 1 August 2016 the clients who will choose to use the New Software have to convert to a monthly, quarterly or yearly subscription of the Cloud License System. The fees will be calculated based on the number of seats of each New Software. As a consequence, for some clients, the fees for the New Software may be greater when compared to the Old Pricing

Structure. As the Cloud License System offers the flexibility of only paying for software as it is needed the client can pay much less for the software they only use occasionally. If any of the software is used occasionally the client can drop the licence when the software is not needed, and take up the licence again or increase the number of licenses if there is a surge in usage at any time without any cancellation or joining fees. The Cloud license system will allow easier access to the New Software so less licenses can be used by more people. This increased flexibility may result in much lower overall fees in comparison to the Old Pricing Structure.

The information you need to send to INDUCTA Engineering to transition onto the New Software and Cloud License System is as follows:

- Number of Seats of which New Software you require

License codes will be issued before 1 August 2016.

## 2.8 How long will it take to convert from the End of Life Software to the New Software?

A Software License Code will be issued prior to 1 August 2016 for internal testing of the Cloud License System. A testing program will also be made available for the purposes of ensuring that the license validation of the Cloud License System is not blocked by your network security. Provided that the license validation is not being blocked by your network security a computer can be up and running on the New Software and Cloud License System in a matter of minutes.

## 2.9 Will my data files from the End of Life Software work with the New Software?

Files saved on the versions of the End of Life Software detailed in 1.2 will open and be converted to a new format for use in the New Software. INDUCTA Engineering will not be able to guarantee that files saved on versions prior to those detailed in 1.2 will be able to open in the New Software. There will be no backward compatibility between the New Software and End of Life Software (files saved in New Software then opened in the End of Life Software will not open).

## 2.10 What will be the cost of the new Cloud License System from 1 August 2016?

The License Subscription Fee will be calculated for each client individually based on the number of seats of each New Software. The fee estimate for the software subscription is available on request for each client, which will allow advanced planning of the transition to the New Software and Cloud License System. From 1 August 2016 each client may choose to reduce or increase the number of seats and drop and take up any New Software at any time after that. Please contact INDUCTA Engineering to see which licenses of the End of Life Software you currently hold and the price of the equivalent New Software under the Cloud License System.

**2.11 I currently use the Cloud License System on the End of Life Software. What will happen to me on 1 August 2016?**

You will get access to the New Software at the License Subscription Fee price. Please contact INDUCTA Engineering for a list of updated prices. Your current USB Padlock Dongles will no longer be needed to run the New Software. Updated License Codes will need to be issued by INDUCTA Engineering.

**2.12 I have recently purchased the End of Life Software under the Old Pricing Structure? Will I get automatic access to the New Software?**

If you have purchased a license in the last two years (End of Life Software purchased after 1 August 2014) you may be entitled to free access of the New Software for some time.

The amount of subscription time / credit on the Cloud License System you are entitled to will be back calculated. Any payments from 01/08/2014 - 01/08/2016 will be considered as if it were on the Cloud License System and License Subscription Fee. Any additional payments will be rolled over onto the Cloud License System for the Licenses of the New Software that you choose.

**2.13 I currently have the End of Life Software running on the Cloud License System (the USB Padlock Dongles & Software License Codes) but I am paying under the Old Pricing Structure.**

The Old Pricing structure is to be replaced with the License Subscription Fee and you will get access to the New Software. New Software License Codes will need to be generated and sent to you. The USB Padlock Dongles will no longer be needed to run the New Software. If any End of Life Software has been purchased in the period 01/08/2014 - 01/08/2016 any credit will be applied to the New Software as per 2.12.

**2.14 I currently have the End of Life Software running on a mixture of the Old Dongles and the Cloud License System. What happens if I want to convert to the New Software?**

The Cloud License System will be used for the New Software. Payments are to be adjusted for all New Licenses under the Cloud License System and the License Subscription Fee. Any USB Padlock Dongles will no longer be needed to run the New Software. If any End of Life Software has been purchased in the period 01/08/2014 - 01/08/2016 any credit will be applied to the New Software as per 2.12.

**2.15 Can I keep the End of Life Software after 1 August 2016 and use the New Software on the Cloud License?**

The End of Life Software can be kept but should not be used as per the reasons outlined in 2.4 and file compatibility must be considered as per 2.9.